



Larry's Auto Body Shop follows the AASP Code of Ethics

To our customers we promise:

- to perform high-quality, competitively-priced, service and repair, employing the best available personnel, and using state-of-the-industry quality parts, as available.
- to offer valid written estimates, keeping the customer aware of changes in the repair process.
- to conform to all applicable state and local laws.
- to maintain a sense of personal obligation to our customers.
- to maintain methods to resolve customer complaints.

To our employees we promise:

- to encourage on-going training.
- to be personally committed to a quality repair environment.
- to manage our businesses in a professional, informed manner.

To the automotive industry we promise:

- to uphold the highest standards of our industry.
- to attempt to correct abuses within our automotive community.
- to be aware and proactive in response to changing technology and legislation.